

To: Freed, Chris[Freed.Chris@epa.gov]
Cc: Duffy, Eirinn[Duffy.Eirinn@epa.gov]
From: Grantham, Jessica
Sent: Mon 8/10/2015 12:49:04 PM
Subject: RE: eBusiness Orders Placed Over Weekend - Problems

You need to make sure that all the new devices are activated prior to us getting service on the old devices.

Thanks.

Jessica Grantham
Sr. Telecommunications Analyst
Mobile Device Business Office
ECS Team - EPA ITS-ACT III Contractor

PLEASE NOTE If you require Mobile Device related assistance, please use the following contacts:
EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov
All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov

-----Original Message-----

From: Freed, Chris
Sent: Monday, August 10, 2015 8:48 AM
To: Grantham, Jessica
Cc: Duffy, Eirinn
Subject: Re: eBusiness Orders Placed Over Weekend - Problems

I also order 2 new devices. iPhone for Deirdre Rothery and usb aircard for David Ostrander can I change the shipping address? If so please ship to

Durango downtown inn
Attention: Robert Freed
800 Camino Del Rio
Durango, CO. 81301

Sent from my iPhone

> On Aug 10, 2015, at 6:42 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:
>
> Got it.
>
>
> Jessica Grantham
> Sr. Telecommunications Analyst
> Mobile Device Business Office
> ECS Team - EPA ITS-ACT III Contractor
>
>
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> or EPACALLCENTER@epa.gov

>
> -----Original Message-----
> From: Freed, Chris
> Sent: Monday, August 10, 2015 8:42 AM
> To: Grantham, Jessica
> Cc: Duffy, Eirinn
> Subject: Re: eBusiness Orders Placed Over Weekend - Problems
>
> These were leftover devices that were just recently replaced with newer devices. We need these
leftover devices activated with new service. I thought add service to existing device was the appropriate
option.
>
> Sent from my iPhone
>
>> On Aug 10, 2015, at 6:38 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:
>>
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